



ANNUAL REPORT
FISCAL YEAR 2019-2020

No Barriers... Just Life



OUR VISION

No Barriers – *Just Life*

OUR MISSION

ADVOCATE. MENTOR. COLLABORATE.





RESIDENTIAL SERVICES

The Residential Services department provides 24 hour supports to people in homes located throughout our communities, with an emphasis on maximizing daily living skills to achieve the highest possible level of independence.

SUPPORTED INDEPENDENT LIVING

Supported Independent Living offers people the support they require in their own homes in accordance with their individual needs. The degree and type of supports required are determined by the people themselves, their families, various service professionals and the person's Direct Support Professional.

HOST FAMILY HOME

Host Families in the communities offer alternative residential options for adults that provide the person with an opportunity to become an integral member of a family and at the same time live in a community setting.

VIDEO CONFERENCING

Video Conferencing delivers clinical, educational and administrative information to individuals, families, caregivers and professionals. It is through this technology that our Agency is linked with our Ministry designated clinical service provider, Surrey Place Centre and other partners..

HEALTHY GENERATIONS

Healthy Generations provides services to families raising children living with Fetal Alcohol Spectrum Disorder (FASD). The primary focus of this program is to support children aged 0-6 and their families.

EMPLOYMENT SERVICES

The Employment Services department provides people with the opportunity to learn the skills needed to gain employment in the community. The Supported Employment component provides supports to businesses that employ people.

COMMUNITY INCLUSION HUBS

Full participation in the community is an important part of full inclusion. Our Community Inclusion Hubs are moving away from services in a building. Instead, staff support people seven days a week and evenings to take part in activities in the community. We do have facilities that we can access and invite others from the community to offer activities and events that are totally inclusive.

OJIBWAY PARK

Through a unique partnership with Ontario Parks we operated a Provincial Park. The goal of Ojibway Park is to offer work experience to people with unique support needs and for them and the agency to contribute to the community by providing a service that is self-sustaining and a model of inclusion.



RESIDENTIAL SERVICES

32 People Supported This Year

INTENSIVE RESIDENTIAL

2 People Supported This Year

SUPPORTED INDEPENDENT LIVING

41 People Supported This Year

COMMUNITY PARTICIPATION SUPPORTS

92 People Supported This Year

FAMILY HOME PROGRAM

11 People Supported This Year

EMPLOYMENT SUPPORTS

35 People Supported This Year

HEALTHY GENERATIONS

18 Caregivers

12 Children

MMW VIDEOCONFERENCING PROGRAM

Unknown at time of printing

STAFF YEARS OF SERVICE AWARDS 2019

25 YEARS

Cresencia Ballacilo
Sherry Baum

20 YEARS

Joyce Haines

15 YEARS

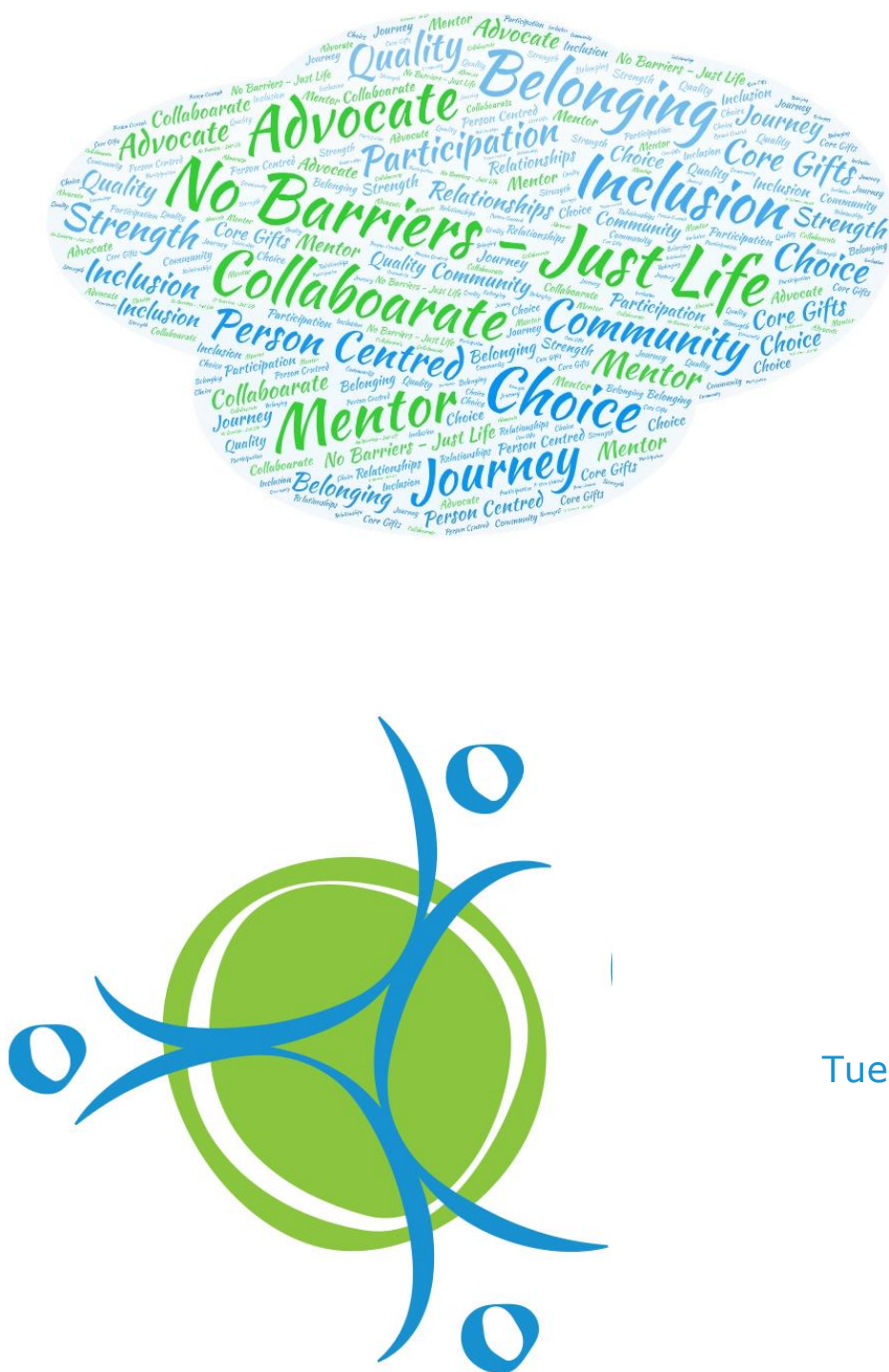
Kathleen Bazinet
Shawnda Bell

10 YEARS

Glen Armstrong
Matt Bennet
Barb Kirouac

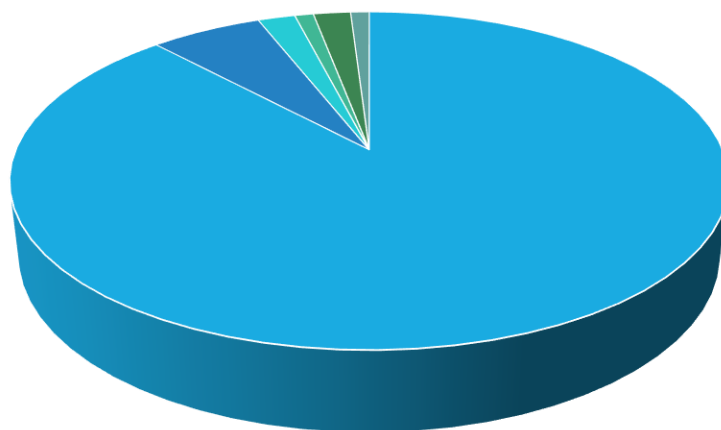
5 YEARS

Steven Patey
Randi Teeple
Tuesday Webb-Laderoute
Sandra Woolfrey
Tyler Wilson



REVENUE

Revenue 2019-2020 Fiscal Year



- Ministry of Community and Social Services 88%
- Lutheran Community Care Centre/ Family services Toronto (Pasport) 6%
- Surrey Place Centre 2%
- Rental Revenue 1%
- Other 2%
- Public Health Agency of Canada 1%



Board of Director's as at April 1, 2020

Laurie McCarthy

Klaus Knorz

Humberto Pacheco

Ben McNabb

Lyn Manitowabi

Are you Ready to make a difference?

***Become a board member
and help your community.***

Our board of directors are responsible for advancing the agency's philosophy, goals, vision and mission through strategic directives and governance. The executive director is responsible to the board for operationalizing the agency's strategic directives.

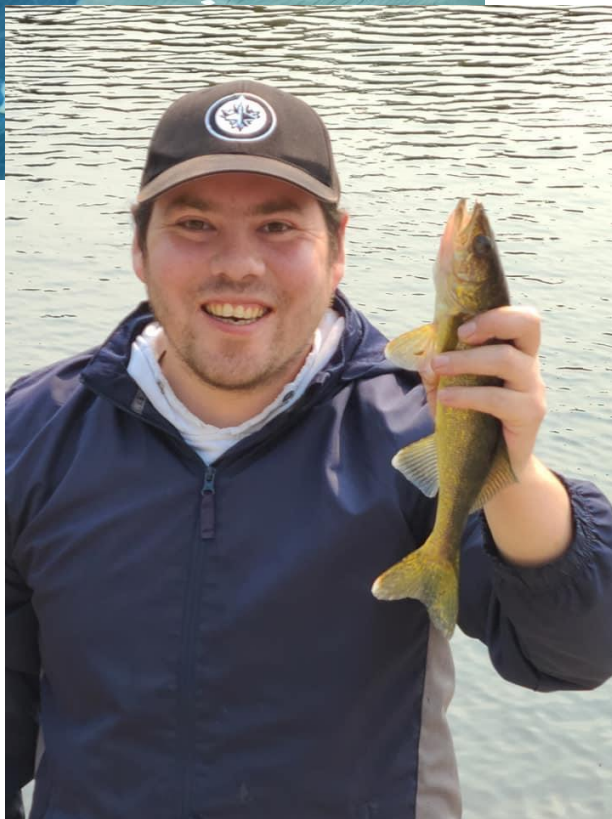
Our board member roles offer:

- A rewarding and challenging opportunity
 - Advocacy locally and provincially
- Opportunity for professional development
- Opportunities to sponsor events in the community
 - Personal satisfaction

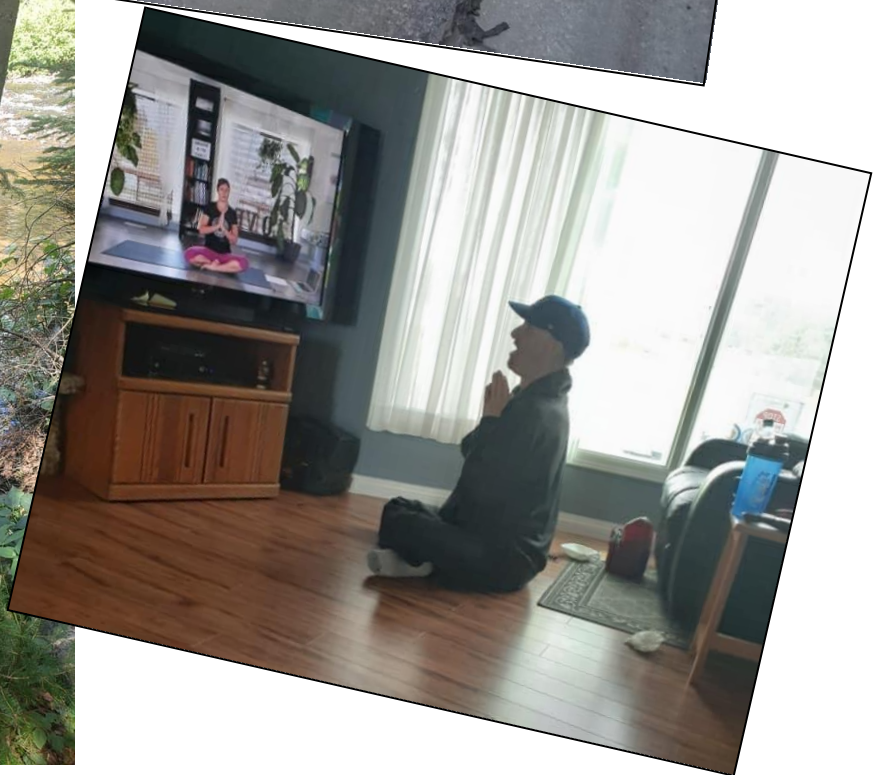
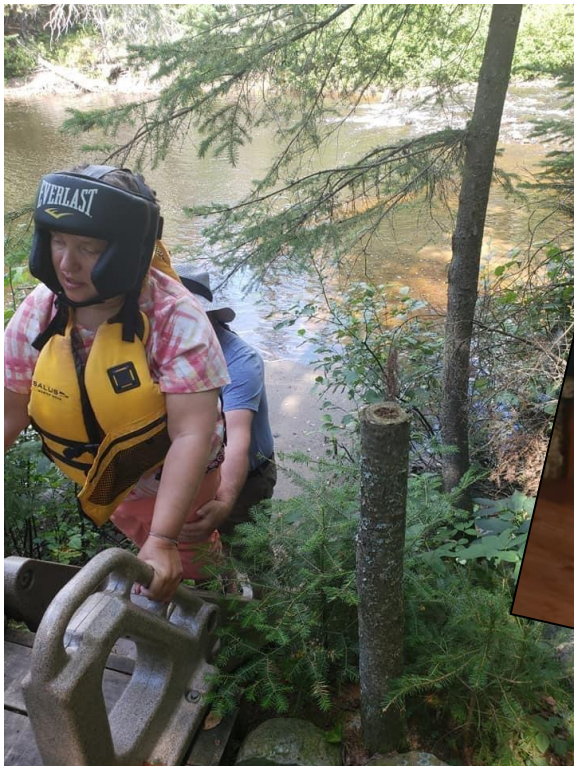
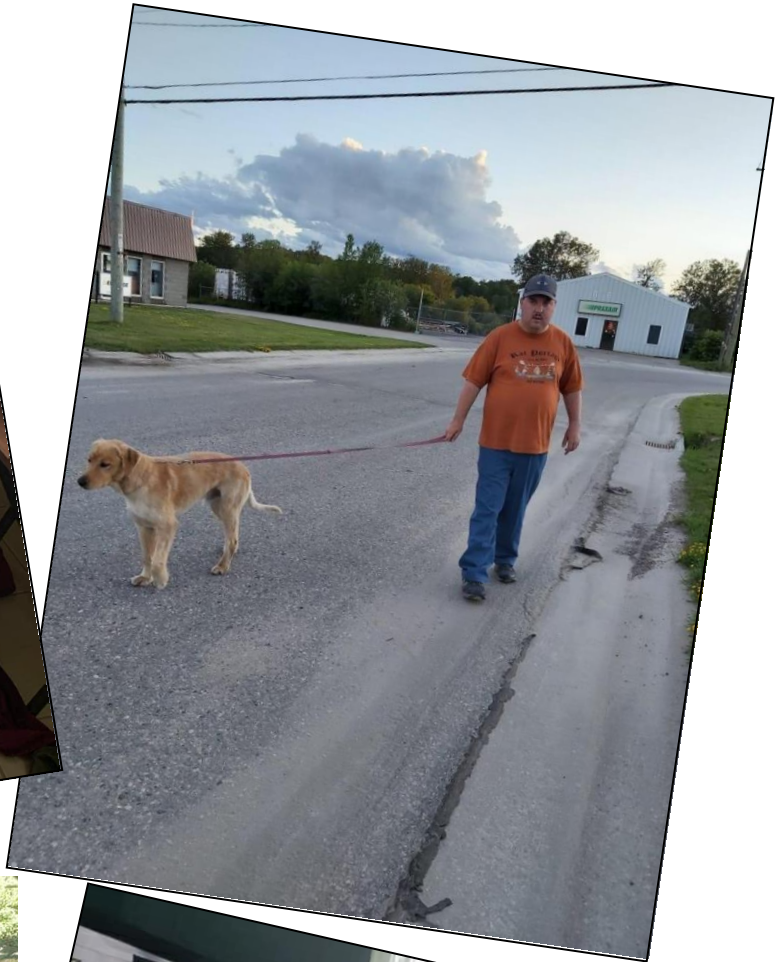
RESILIENCE DURING COVID-19



RESILIENCE DURING COVID-19



RESILIENCE DURING COVID-19



RESILIENCE DURING COVID-19

