



ANNUAL REPORT

FY 2015-2016



no barriers...just life



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OUR VISION

No Barriers – *Just Life*

OUR MISSION

Advocate. Mentor. Collaborate.

OUR PROGRAMS

RESIDENTIAL SERVICES

The Residential Services department provides supports to individuals in homes located throughout our communities. This program provides 24-hor supports with an emphasis on maximizing daily living skills to achieve the highest possible level of independence.

SUPPORTED INDEPENDENT LIVING

The Supported Independent Living program offers our clients the supports they require in their own homes in accordance with their individual needs. The degree and type of supports required are determined by the individuals themselves, their families, various service professionals and the individuals Community Support Worker.

FAMILY HOME

The Family Home program off an alternative residential option for adults that provides the individual with an opportunity to become an integral member of a family and at the same time live in a community setting.

VIDEO CONFERENCING

The Video Conferencing Program delivers clinical, educational and administrative information to individuals, families, caregivers and professionals. It is through this technology that our Agency is linked with our Ministry designated clinical service provider, Surrey Place Centre.

HEALTHY GENERATIONS

Healthy Generations provides services to families raising children with Fetal Alcohol Spectrum Disorder (FASD). The primary focus of this program is to support children aged 0-6 and their families.

EMPLOYMENT SERVICES

The Employment Services department provides individuals with the opportunity to learn the skills needed to gain employment and complete work contracts both within and outside our offices. The Supported Employment component provides supports to businesses that employ individuals.

COMMUNITY PARTICIPATION

The Day Program provides a supportive and stimulating social experience. Individuals who attend have the opportunity to experience a variety of leisure activities with others who have the same interests. The majority of the programs are operated during the day however, based on individual need, there are often programs running during the evening hours or on the weekend.

OJIBWAY PARK

Through a unique partnership with Ontario Parks we operate a Provincial Park. The goal of Ojibway Park is to offer work experience to people with unique support needs and for them and the agency to contribute to the community by providing a service that is self-sustaining and a model of inclusion.

THERE'S NO SECRET, WE JUST FELL IN LOVE

When sitting down with Mandy and George, it was very apparent that they represent a true love story. As our conversation ensued, George rubbed Mandy's back, and kissed her shoulder...loving gestures that can't help but warm your heart.

Their story began at a very young age. Mandy was 11, and George was 10. Mandy vividly recalls the very first time she met George. She was friends with George's stepsister, and remembers visiting George's Dad's home. She recalls seeing George, and had a 'crush right away'. George validates that the feelings were mutual, and the story begins here!



Mandy and George became friends, but eventually drifted apart as they both matured and developed other friendships. It was late into high school, when Mandy approached George to talk. George did as any bashful, young teenager with a crush would do. He turned around and 'stormed away' (George admits now that he was very shy, and didn't know how to respond to her)! Mandy never gave up. Later, during their experience with Dryden Literacy, they reconnected. During a break from Literacy class, George brought Mandy into an empty room and asked the big question: *'will you be my girlfriend?'* Finally, in 1998, their courtship was official!

Their relationship brought them many coffee dates, visiting at each other's apartments (Supported Independent Living), and spending time as a couple with their friends and family. Over time, George began to think about making Mandy his bride. With the assistance of his CLD-SL support worker, George picked out the perfect ring, and planned the perfect time to ask the big question (this time, it really is the big question).

During a dinner date at Pizza Hut in February 2009, George fidgeted through dinner, anxiously anticipating the moment that would change his life forever (in a very good way). Down on one knee he went, and in a very gentlemanly way asked the love of his life to be his wife. The restaurant applauded, and Mandy genuinely accepted his proposal. The rest of their life began in that moment!



The next year was a flurry of planning and preparing for the BIG DAY! With the support of many family members and friends, the Church service was arranged (The Lutheran Church), the flowers were ordered (hydrangeas), gown chosen, colors were picked (pale pink and teal), venue booked (Best Western) and guests invited (over 100 people). On July

THERE'S NO SECRET, WE JUST FELL IN LOVE

10th, 2010, Mandy and George became husband and wife, and vowed to spend their life with each other as best friends.

The honeymoon to Jamaica a year later was beautiful. Mandy and George both plan to return for another visit very soon.



The loving couple currently resides in a home, with their beloved dog Dakota. They share the household responsibilities and chores, and consider each other's feelings when making decisions. The couple considers themselves equal, and will listen and respect each other's opinion and viewpoint. When asked what is the secret of a long-lasting, happy marriage, they very easily responded '*There's no secret. We just love each other*'. They have future

plans to visit family who reside in other communities and both wish to achieve their Driver's License. Mandy has been working diligently with her driving lessons, and expects to be completed in June of this year! George will plan to complete Young Drivers as early as this summer. With the success of this, the couple plans to purchase their own vehicle and gain even more independence. They just recently



celebrated success at the Special Olympics Bowling in Thunder Bay. Mandy achieved 1st

place, and George achieved 2nd place. Mandy will be attending the Special Olympics Spring Games (Provincials) in Guelph, Ontario on May 24th, 2016. Wishing you the best of luck Mandy!



Congratulations to an amazing couple, who 'just fell in love with each other' many, many years ago!

LEARNING ABOUT MYSELF

I found out I had Fetal Alcohol Spectrum Disorder (FASD) when I was 19. My brain works differently. People did not know how to help me. When I first heard about the FASD conference in Vancouver I thought that it would help me to help people with the same disability as me. I saved my own money to go. I wanted to visit my brother as well.



The highlights for me were the workshops that taught me how to control my anger. It taught me not to release my frustrations at work in anger and it helped me figure out who I am. There were a lot of opportunities and I met new friends. I definitely recommend other people going next year so they can understand more about themselves. I would like to go back and learn more.



I went for lunch with my brother and we went for a walk and then hung out at his place. We saw a Bald Eagle land on a church steeple during our walk. That was cool. My brother and I definitely want to spend more time together.

I am looking forward to my future and the opportunities I might have. My advice to people is to be more respectful, kind and loving to people and to follow the Seven Grandfather's Teachings.



TAKING THE DRIVER'S SEAT



As we know many of the individuals we serve have the same dreams and goals as you and I. In April 2014 the Ministry of Community and Social Services came out with a call for proposals, they were offering to fund short term pilot projects. The objective was to gain education in a related area so they could gain employment opportunities. In listening and talking with individuals one reoccurring topic was to have a driver's license.

In collaboration with Young Drivers Canada, Drivers Licensing Test and the individuals who had expressed interest a plan and a proposal was put in place. Six individuals enrolled. Classroom preparation/learning was put in place. Drive Test was contacted to set up verbal testing to obtain GI and Young Drivers Canada who customized weekend courses and in car lessons for those who enrolled. All who were enrolled participated at their individual learning levels, three out of six stuck with the learning lessons and successfully obtained their G1, two went through in the second phase and have obtained their G2. The third person will obtain her G2 in June 2016.



This whole experience proved with determination and hard work anything could be accomplished therefore allowing for more job opportunities independence and self-confidence.

WAY TO GO! ANYTHING IS POSSIBLE!

COMMUNITY INFORMATION AND PARTNERSHIPS

Apatisiwin - Dryden Native Friendship Centre
Chamber of Commerce (Dryden and Sioux Lookout)
Dryden Literacy Association
Dryden Rotary
Dryden Volunteer Recruitment and Referral Centre
FASDOne Provincial Network of Expertise
Healthy Communities Task Force
Human Services Justice Coordinating Committee
Mental Health and Addictions (Dryden and Sioux Lookout)
Mental Health court
Nishnawbe-Aski Nation
Nishnawbe-Gamik Friendship Centre
North Network of Specialized Care
Northwest Employment Works
Northwest Networking Group (Regional Developmental Services Training)
NWO FASD Regional Network
Ontario Parks
Out of the Cold Shelter
Sioux Hudson Literacy Council
Sioux Lookout Employment Services
Sioux Lookout First Nations Health Authority
Sioux Lookout Handi-Transit
Sunset Women's Aboriginal Circle
Surrey Place Centre

SUMMARY OF ADDITIONAL FISCAL ACCOMPLISHMENTS

- NucleusLabs – Client Management System, Communication System
- Agency Wide Training on Core Competencies
- Agency Wide Training on Rights in the Workplace and Dealing with Difficult People
- New Agency Code of Conduct and Professionalism
- Staff training on Client Safe Handling
- Administration, Managers and VC Coordinators Training on Emotional Intelligence
- Addition of Manager of Quality Assurance position
- Addition of 3 Program Manager positions
- Board of Directors – Strategic Directions Planning
- DS HR Strategy Workplace Learning Projects – Pilot Agency
- Upgrade Server
- Upgraded Technology and Equipment
- Received funding through the Specialized Equipment/Furniture & Training Fund for a Wheelchair Accessible Van
- Partner Facility Renewal Funding from MCSS:
 - Shingle replacement at Arthur Street and Colonization Ave.
 - Flooring replacement in stairwells at 288 Arthur Street
 - Concrete replacement at 32 First Ave.
 - Window replacement at 32 First Ave.
- Conversion of a 3 season room into a 4 season room at First Ave.
- FASDOne sponsorship of FASD Regional Caregiver’s Conference

SUPPORT SERVICES IN NUMBERS

RESIDENTIAL SERVICES

32 Individuals Supported This Year

SUPPORTED INDEPENDENT LIVING

32 Individuals Supported This Year

COMMUNITY PARTICIPATION SUPPORTS

78 Individuals Supported This Year

FAMILY HOME PROGRAM

22 Individuals Supported This Year

EMPLOYMENT SUPPORTS

41 Individuals Supported This Year

HEALTHY GENERATIONS

43 Caregivers

43 Children

MMW VIDEOCONFERENCING PROGRAM

159 Individuals Accessed Core Services This Year

CLD-SL VALUES OUR EMPLOYEES

The developmental services sector has undergone many significant changes since the inception of the Agency. We have been able to adapt to these changes and embrace the future because of the hard work and dedication of our employees. Community Living Dryden-Sioux Lookout values community inclusion, compassion, fairness, integrity, creativity, integration and teamwork. These are evidenced by the daily actions of our employees. We are pleased to celebrate with our employees as they continue to achieve the goals of our Agency. This provides only a small acknowledgement to our most valuable assets, our people.

Munir Alarda	Tara Eddisson	Autumn	Melissa Reimer
Natasha Alcock	Heidi Engel	Leutschaft	Jackie Rouillard
Glen Armstrong	Marlene Evens	Donna Liddon	Mary-Lynn Sapay
Crescensia	Abdallah Fadel	Mignonne Loubier	Joanna Schultz
Ballacillo	Janet Failma	Brent Lundy	Shauna Spalding
Sherry Baum	Allen Feeney	Barb MacDonald	Monique Storrey
Kathleen Bazinet	Lori Feller	Ursala MacIssac	Kandi Strand
Tracy Bazinet-	Cindy Flynn	Sharon	Laurie Tardiff
Ternowski	Beth Freeman-	MacKinnon	Randi Teeple
Shawnda Bell	Wrolstad	Deana McGogy	Rebecca Tibbs
Matt Bennett	Jeannie Gabutero	Carrie McMurray	Lily Toews-
Bobbi Berry	Liz Gagne	Lynda Menard-	Parsons
Helen Berry	Ron Gobeil	Penner	Sharon Valiquette
Darline Besselt	Nancy Grenier	Bill Michaud	Nona Villa
Lisa Biczok	Joyce Haines	Janet Miller	Lorrie Warren
Susan Billedo	Colleen Haskins	Kendall Miller	Marcy Warren
Bonnie Boon	Cara-Lee	Alexa Nault	Sheila Warren
Maybelline Borja	Hazlewood	Julie Ogden	Brandy Watts
Danielle Bresson	Melissa Henry	Shawn Ogden	Darci Webb-
Juanita Briones	Mercy Hill	Marilyn O'Quinn	Laderoute
Joan Brown	Mark Hogarth	Nick Ortega	Tuesday Webb-
Beatrice Brunner	Sharon Hyatt	Vilma Ortega	Laderoute
Julie Cain	Yvonne James-	Karraha Ostman	Brenda Whatley
Patricia Calvert	Livingston	Jessica Palker	Rebecca Whatley
Sheri Calvert	Jolanta Janica	Patricia Parsons	Kate Wickstrom
Lucille Caraig	Lhasaja Johnson	Steven Patey	Brittany Wikander
Estrelita Clarke	Kelly Johnston	Jake Penner	Tyler Wilson
Judy Cole	Barb Kirouac	Lori Potter	Amy Woolfrey
Shannon Collins	Sabine Kottschoth	Elizabeth Presta	Sandra Woolfrey
Steve Couto	Mario LeBlanc	Riza Raspado	Sarah Wrolstad
Sheri Desserre	Elaine LeClerc	Maggie Reid	
Rita Driver		Kelly Reimer	

LONG-TERM EMPLOYEE COMMITMENT

Community Living Dryden-Sioux Lookout would like to acknowledge the hard work and dedication of the following Employees and Family Home providers who have reached milestones in years dedicated to CLD-SL in 2015. A celebration of this dedication was held in both communities in February 2016.

STAFF

5 Years

Susan Billedo
Ursala MacIssac
Nock Ortega
Nona Villa
Marcy Warren

10 Years

Lhasaja Johnson
Marilyn O'Quinn
Elizabeth Presta

15 Years

Lisa Biczok
Juanita Briones
Sabine Kottschoth
Pat Parsons
Lori Potter

20 Years

Judy Cole
Nancy Grenier

25 Years

Barb MacDonald
Sharon MacKinnon
Janet Miller

FAMILY HOME

5 Years

Don and Christine Stever

15 Years

Shawn and Julie Ogden

VALUED CONTRIBUTORS

Without the ongoing commitment from our communities, Community Living Dryden-Sioux Lookout would not be able to enhance the lives of the people we support.

The following is a list of individuals, families and organizations who have pledged their support for Community Living Dryden-Sioux Lookout by becoming members of our Agency. A warm thank you goes out to each and every one for their community-minded spirit.

FUNDERS

Ministry of Community
and Social Services
Public Health Agency of
Canada
Ontario Disability
Supports Program
Surrey Place Centre

MEMBERSHIP

Corporate Gold

Domtar
Dryden GM
Dryden Trillium Lions
Madsen Motors

Corporate

Andre Tardiff Agency LTD
Best Western Plus
Canadian Tire Associates
Store
Downtown AutoPro
Egli's Sheep Farm
Gould's Brandsource
Home Furnishings
Home Hardware Building
Centre
Hugh Allen Clinic
Dr. Brian and Catherine
Lockyer
Mascotto's Marine LTD
McAuley and Partners
Sioux-Hudson Literacy
Council
Stevens Funeral Homes
TD Canada Trust

Family

Susan Barclay
Wilmar & Alfreda
Cheslock
Wally & Debra Glana
Jason & Barb Kirouac
Shayne & Sharon
MacKinnon
Jim & Mary Anne Misner
Humberto Pacheco
Pat Rentz
Bob & Ginette Spence

Single

Pansy Howell
Cynthia Jackson
Klaus Knorz
Natasha Mousseau
Ginette Tardiff
Sonja Wainio

FINANCIALS

Our Operating Expenditures over the past three years:

\$7,170,822

2013-2014

\$7,993,890

2014-2015

\$ 8,334,707

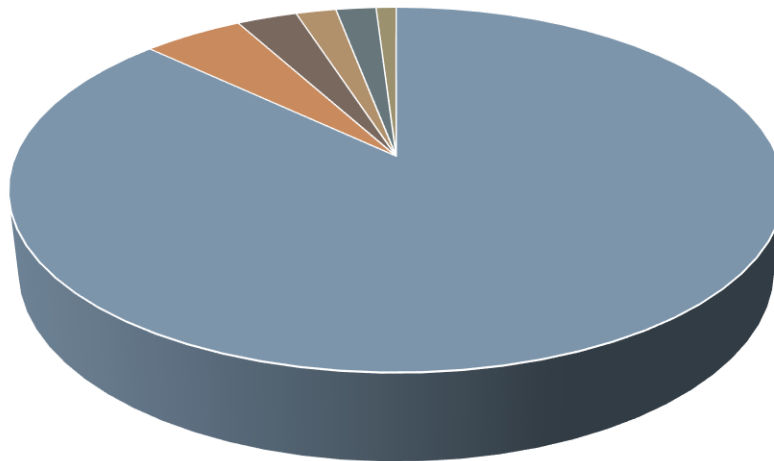
2015-2016



Community Living Dryden-Sioux Lookout's total revenue from the fiscal year, 2015-2016 ending March 31, 2016 was \$8,334,707. Financial information is drawn from the Community Living Dryden-Sioux Lookout Financial Statements for April 2015-March 2016 which were audited by BDO Canada LLP.

For access to the full audited Financial Statements for Community Living Dryden-Sioux Lookout, please call us at (807) 223-3364.

Revenue 2015-2016 Fiscal



- Ministry of Community and Social Services 87%
- Lutheran Community Care Centre 5%
- Surrey Place Centre 3%
- Rental Revenue 2%
- Other 2%
- Public Health Agency of Canada 1%

BOARD OF DIRECTORS

Board of Director's list

As at April 1, 2016

Susan Barclay

Jamie Gould

Klaus Knorz

Laurie McCarthy

Natasha Mousseau

Humberto Pacheco

Nicki Zilkalns